



BPE-AC-EVC-22-S Warranty Document - EVHS

- All BPE Electric Vehicle (EV) chargers shall be installed by an OZEV approved EV charger installer.
- BPE provides a 3-year hardware warranty on all of our EV charger products, which includes shipping replacement parts or new units and return shipping for the faulty unit.
- BPE maintains a labour warranty covering a span of 3 years from the date of installation which covers all warranty-related labour costs including on-site replacement of the unit.
- BPE will not reimburse or otherwise cover any costs/expenses for labour performed by service providers or installers not authorized by OZEV or BPE for such work.
- BPE is not responsible or liable for any costs associated with faulty installations or faulty units if the original installer was not certified by BPE for installations under the OZEV program at the time the original installation occurred.
- Hardware faults for products within the OZEV program should be reported to techsupport@badgerpowerelectronics.com.
- For any technical questions regarding the installation of your OZEV grant-funded home charger, please contact a BPE certified OZEV installer or reach out to our technical support at techsupport@badgerpowerelectronics.com. For a full directory of certified OZEV installers, please visit the OZEV website to learn more.

BPE-AC-EVC-22-S Warranty Document - WCS

- BPE provides a 3-year hardware warranty on all of our EV charger products, which includes shipping replacement parts or new units and return shipping for the faulty unit.
- BPE maintains a labour warranty covering a span of 3 years from the date of installation which covers all warranty-related labour costs including on-site replacement of the unit.
- BPE will not reimburse or otherwise cover any costs/expenses for labour performed by service providers or installers not authorized by OZEV or BPE for such work.
- BPE is not responsible or liable for any costs associated with faulty installations or faulty units if the original installer was not certified by BPE for installations under the OZEV program at the time the original installation occurred.
- For any technical questions regarding the installation of your OZEV grant-funded home charger, please contact a BPE certified OZEV installer or reach out to our technical support at techsupport@badgerpowerelectronics.com. For a full directory of certified OZEV installers, please visit the OZEV website to learn more.

